



Committee and Date
Council

23 February 2017

10.00 am

**Councillor Gerald Dakin, Chairman
Health and Adult Social Care Scrutiny Committee**

ANNUAL REPORT OF THE HEALTH AND ADULT SOCIAL CARE SCRUTINY COMMITTEE 2015 - 2016

1.0 Summary

- 1.1 This is an overview of the work of the Health and Adult Social Care Scrutiny Committee and covers the work of the Shropshire and Telford and Wrekin Joint Health Overview and Scrutiny Committee.

2.0 What have we done? – *Health and Adult Social Care Scrutiny Committee*

- 2.1 Since the last Annual Report, considered by Council in July 2015, the Committee has met formally 11 times. Members of the Committee have also met in smaller groups to consider the Quality Accounts of the NHS Trusts operating in Shropshire and to visit day care settings and meet service users.

West Midlands Ambulance Service Performance

- 2.2 Representatives of the Ambulance Service, Shropshire CCG and Shrewsbury and Telford Hospital Trust have attended meetings on three occasions to address response times in Shropshire, particularly in sparse rural areas, and work being done to address this issue. The Committee has made recommendations and asked for future updates in relation to :
- Ambulance patient handover at hospital,
 - work with the Fire and Rescue Service to provide a joint response to medical emergencies,
 - a high intensity user scheme
 - pre-hospital acute service with GP in car, and
 - recruitment of Community First Responders.
- 2.3 The Committee continues to request the collation of information on waiting time, response time, travel time and clinical outcome. It has also requested that performance information by postcode continue to be provided.

Non-Emergency Patient Transport – Assessment for Eligibility

- 2.4 The Committee asked Shropshire CCG to attend a meeting in February 2016 and provide details of communication and engagement work and timescales around implementation of a consistent approach to eligibility to access the Non-Emergency Passenger Transport Service, and the reasons for the change. An update was requested in September 2016 and the Committee noted few complaints had been received since implementation, and that there had not been any appeals made to date. Healthwatch provided an update on comments received and agreed to work with the Committee if any serious concerns arose.

Orthopaedic Surgery

- 2.5 The Committee asked for an explanation on CCG proposals to change the pathways for hip and knee replacement surgery, the reasons for the change, and proposals for the public engagement planned. It was reassured that comparisons with other areas had been made with similar CCGs in terms of work, ethnic mix, age, deprivation and rurality. It concluded that the proposal was the right way forward but emphasised the need for any changes to be kept under careful review.

Shropshire Clinical Commissioning Group

- 2.6 The Committee has asked Shropshire CCG to attend meetings on three occasions to provide an update on the financial situation, the reasons for it and the actions proposed to address it. It held a special meeting in November 2016, asking the new Interim Accountable Officer to attend and particularly explain the work proposed on recommissioning and disinvestment. The Interim Accountable Officer informed the Committee that he was committed to proper and appropriate engagement with all stakeholders and the public, in an open and transparent way.

Adult Safeguarding

- 2.7 In its consideration of Adult Safeguarding in February and November 2016, the Committee heard from the Independent Chair of the Keeping Adults Safe in Shropshire Board. It was pleased to hear of successful collaborative working between organisations. Members explored how the 'Making Safeguarding Personal' agenda gave people as much control as possible over their lives. The Committee has received the first Annual Report of the Board, noted that performance indicators are under development and has asked for a dashboard style of presentation of these. The Committee agreed that Safeguarding is everyone's business and that Members had a part to play in raising the profile of adult abuse.

Shared Lives and Community Living

- 2.8 The Committee heard positive feedback from service users, carers and managers from Midland Heart and Positive Steps, the Community living and shared lives services which had been Council provided prior to summer 2014. The Committee were pleased to conclude that the development had been very successful in terms of outcomes for service users and were well placed to progress and expand, which would be essential to meet increasing demand on social care. It agreed to monitor and track progress and the Committee will return to this area in early 2017.

Integrated Community Services

- 2.9 The Committee established that one of the key areas of development related to Integrated Community Services was the development of a brokerage function for domiciliary care, which was critical for business going forward and changed the behaviour of the market. The Committee congratulated everyone involved in this development.

Adult Social Care Performance and Feedback

- 2.10 The Committee assesses performance and customer feedback in key areas of social care, along with Adult Social Care Outcomes Framework (ASCOF) measures on an annual basis. The Committee is able to compare performance with other local authorities, identify progress over time and to identify any potential topics for future scrutiny consideration. Through their consideration of the information and issues the Committee has identified support for carers and delayed transfer of care from hospital as areas for closer scrutiny attention.

Annual Social Care Annual Account

- 2.11 In its consideration of the Adult Social Care Annual Account, the Committee considered what the Council has achieved, key challenges ahead and areas of focus for improvement. The Account included national Adult Social Care Outcomes Framework (ASCOF) measures to help assess how the Council compares with other local authorities.

Day Care Services

- 2.12 A small group of Members visited Oak Farm, Innage Lane Day Services and the Meres Community Centre in Ellesmere to meet service users and staff prior to a change in provider. It is intended to make a follow up visit following the change.

Public and Member Questions

2.13 The Committee has received public and member questions on issues such as CCG decommissioning and disinvestment, rural midwifery units, minor injury units, adult social care spending, Ludlow Hospital, scanning services and the Better Care Fund. The questions and responses provided have been considered by the Committee and signposting to other sources of information has been provided where necessary.

3. **Shropshire and Telford and Wrekin Joint Health Overview and Scrutiny Committee**

3.1 The Joint HOSC has had an ongoing role in scrutinising the development of the proposals for the Future Fit Programme and the continued safety of hospital services. Issues that the Committee has identified to investigate have included: risks for current services; deficit reduction/sustainability and transformation plan; clinical model and workforce planning; activity and capacity; equipment and information technology; governance and timescales; leadership and capacity; and consultation. The Committee will carry out its statutory function to scrutinise and respond to the proposals agreed by the Telford and Wrekin and Shropshire Commissioning Groups during the formal period of public consultation, now expected to commence in January. It is expecting to have sight of the draft consultation document at a meeting on 21 December 2016.

3.2 The Committee has also considered and made recommendations relating to the development of the Emotional Health and Wellbeing Service for 0 – 25 year olds, and funding for Pharmacy Services.

3.3 The Committee has confirmed its commitment to independent scrutiny. The Joint HOSC does not represent any particular authority or political group and 50% of the Committee's membership are voting co-opted members who are not councillors of Shropshire Council or Telford and Wrekin Council.

List of Background Papers (This MUST be completed for all reports, but does not include items containing exempt or confidential information)

Reports to Health and Adult Social Care Scrutiny Committee and the Joint Health Overview & Scrutiny Committee 2015-16

Human Rights Act Appraisal

The recommendations contained in this report are compatible with the provisions of the Human Rights act 1998

Environmental Appraisal

There are no environmental issues relating to this report.

Risk Management Appraisal

There are no risks associated with this report.

Community / Consultations Appraisal

Consultation is a component of Scrutiny work to collect information to support the development of conclusions and recommendations.
--

Cabinet Member

Councillor Karen Calder, Councillor Lee Chapman

Local Member

All

Appendices

None
